

# Community Benefit Report 2022

*Treasure Valley*



# Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 health systems in the nation for the ninth consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merative  
15 Top  
Health  
Systems  
2022



Supported by amazing community partners, visionary board members and a highly dedicated team, St. Luke's delivers on its mission with care and compassion, and I'm proud and grateful to be part of that.

– Chris Roth, St. Luke's President and CEO



Our Community Health Needs Assessment identified that 86% of adults and 80% of children in Ada County do not regularly eat the recommended daily number of fruits and vegetables. With a St. Luke's grant, Create Common Good served nutritious meals and snacks to more than 700 youth and seniors in the Treasure Valley in 2022.



Recognizing the significant need for a residential treatment center in our community, St. Luke's has invested funds as well as expert clinical and operational guidance into the new Idaho Youth Ranch Residential Center for Healing and Resilience. The center is critical to improving access for youth who would otherwise be sent out of state for inpatient mental and behavioral health services.

# At a Glance: Caring for Our Communities in 2022

St. Luke's primary service area is Ada County, with our secondary service area covering southwest and south-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. Please note that community benefits provided outside these counties is not captured in this data. All numbers are current as of the fiscal year ending Sept. 30, 2022.



**\$947 Million**  
Total Community  
Benefit



**\$27 Million**  
Charity Care



**\$78 Million**  
Services and Programs for the  
Community



**\$17 Million**  
Donations Received

## Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and community health managers. In 2022, St. Luke's published our most recent Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



**It is exciting to invest in solutions and relationships that solve multiple challenges in our community, allowing us to increase our reach and impact to improve lives.**

*– Theresa McLeod, St. Luke's Administrator of  
Community Health and Engagement*

# Report of Community Benefits 2022

## Treasure Valley

St. Luke's serves the growing cities of Boise, Meridian, Eagle and beyond. St. Luke's Boise is Idaho's largest health care provider, the flagship hospital of St. Luke's Health System and home to the state's only Children's Hospital. St. Luke's Meridian is a full-service medical center with the busiest Emergency Department in Idaho. Our Boise and Meridian hospitals and Treasure Valley clinics are Magnet-designated for nursing excellence.



**\$ \$675 Million**  
Total Community Benefit



**\$11.3 Million**  
Donations Received



**30,154**  
Volunteer Hours



**1,150**  
Volunteers



**10,835**  
Employees



**983**  
Physicians\*



**547**  
Advanced Practice Providers\*

## Providing a High Quality of Care



\*Providers with practice privileges at our locations. All numbers provided as of fiscal year ending Sept. 30, 2022.



The CARES Act authorized \$100 billion in funding to hospitals and other health care providers to be distributed through the Public Health and Social Services Emergency Fund (“Relief Funds”). St. Luke’s recognized government assistance revenue from Relief Funds for facilities in Ada County in the amount of \$23,939,192 and \$36,145,669 for the years that ended September 30, 2022, and 2021, respectively. These relief funds were to compensate for revenue lost because of suspended elective procedures due to Covid-19. The unreimbursed, charity care and bad debt amounts disclosed in this report do not include this government assistance revenue.

St. Luke’s provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



**We continue to invest in essential services, such as the Idaho Youth Ranch Residential Center for Healing and Resilience. We’ve needed it for some time. The referral relationship between St. Luke’s and the center will help youth in our community to receive needed care.**

*– Connie Sturdavant, St. Luke’s Director of Operations of Children’s Mental and Behavioral Health*

## Improving Access to Patient-Centered Care

### \$113.6 Million

**Total Capital Improvements**—One hundred percent of St. Luke’s revenue after expenses is reinvested in the organization to serve the communities in southwestern Idaho and eastern Oregon in the form of staff, buildings or new technology.

### \$16.9 Million

**Downtown Boise Campus Development**—We continued our investments in the architectural, planning and project costs related to updating the Boise Medical Center.

### \$30.4 Million

**Orthopedic and Specialty Facility**—Development and construction of a new state-of-the-art orthopedic facility is underway at 27th Street and W. Fairview Avenue.

### \$11.2 Million

**Technology**—We continually upgrade key information technology infrastructure to boost efficiencies, lower costs and most importantly, improve safety and quality for patients.

### \$44 Million

**Other Projects**—We are dedicated to updating equipment and expanding our clinics and facilities to give patients the best quality of care.

# Giving Thanks

*Our work assessing and addressing community needs would not be possible without a visionary board of directors and dedicated community boards. We are grateful for their partnership and guidance.*

## **St. Luke's Health System Board of Directors as of Sept. 30, 2022:**

Bob Lokken, Chair  
Andrew Scoggin, Chair-Elect  
Emily Baker  
Brigette Bilyeu  
Tom Corrick  
Rosa Dávila  
Lucie DiMaggio, MD  
Mark Durcan  
Lisa Grow  
Allan Korn, MD  
Dan Krahn  
Jon Miller  
Chris Roth, President/CEO  
Rich Raimondi  
Bill Whitacre

## **St. Luke's Treasure Valley Community Board Members as of Sept. 30, 2022:**

Jon Larkin, Chair  
Christina Bruce-Bennion  
Alejandro Necochea, MD  
Joelle Powers, PhD  
Lisa Roberts  
Robert Sanchez, PhD  
Marle Shelton-Hoff  
Nicole Thurston, MD  
Jack Varin  
Jill Wagers, DMD  
Noreen Womack, MD

*The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:*

- *Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).*
- *Donated time, funds, subsidies and in-kind services.*
- *Additions to capital such as physical plant and equipment.*